

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
10000357618-MSC-UKAS-ITA

Initial certification date:  
28 June 2021

Valid:  
28 June 2021 – 27 June 2024

This is to certify that the management system of  
**INSIEL S.p.A. - Sede Legale e Operativa**  
Via San Francesco d'Assisi, 43 - 34133 Trieste (TS) - Italy  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:

**The IT Service Management System of INSIEL S.p.A. supporting the provision of the four Services aggregations as described in Business catalog: IT infrastructure and cloud, application, telecommunication and long term preservation of digital documents, to Regione FVG and to Market customers.**

Place and date:  
London, 28 June 2021



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For the issuing office:  
DNV - Business Assurance  
4th Floor, Vivo Building, 30 Stamford Street, London,  
SE1 9LQ, United Kingdom



Eerie Koek  
Management Representative



## Appendix to Certificate

### INSIEL S.p.A. - Sede Legale e Operativa

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
INSIEL S.p.A. - Sede Legale e Operativa	Via San Francesco d'Assisi, 43 - 34133 Trieste (TS) - Italy	The IT Service Management System of INSIEL S.p.A. supporting the provision of the four Services aggregations as described in Business catalog: IT infrastructure and cloud, application, telecommunication and long term preservation of digital documents, to Regione FVG and to Market customers.
INSIEL S.p.A. - Sede Operativa	Via Nizza, 6 - 34170 Gorizia (GO) - Italy	The IT Service Management System of INSIEL S.p.A. supporting the provision of the four Services aggregations as described in Business catalog: IT infrastructure and cloud, application, telecommunication and long term preservation of digital documents, to Regione FVG and to Market customers.
INSIEL S.p.A. - Sede Operativa	Via IV Novembre, 60 - 33010 Feletto Umberto, Frazione di Tavagnacco (UD) - Italy	The IT Service Management System of INSIEL S.p.A. supporting the provision of the four Services aggregations as described in Business catalog: IT infrastructure and cloud, application, telecommunication and long term preservation of digital documents, to Regione FVG and to Market customers.